

МІНІСТЕРСТВО ОСВІТИ І НАУКИ УКРАЇНИ
Донецький національний університет економіки і торгівлі
імені Михайла Туган-Барановського

Кафедра іноземних мов

Д. В. Фурт

ENGLISH FOR TOURISM

Збірник тестових завдань
з дисципліни «Іноземна (англійська) мова»
для студентів напрямку підготовки 6.140103 «Туризм»

Кривий Ріг – 2016

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Запропонована методична робота сприятиме закріпленню та перевірці навичок всіх видів мовленнєвої діяльності.

Робота містить тестові завдання за темами, які вивчаються на першому етапі вивчення іноземної мови.

Навчальний посібник відповідає сучасним методичним вимогам до навчальної літератури.

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ПЕРЕДМОВА

INTRODUCTION

Навчальний посібник “English for Tourism” призначено для студентів напряму підготовки 6.140103 «Туризм» денної та заочної форм навчання.

Даний збірник має за мету забезпечити поточний контроль знань та умінь студентів впродовж кожної теми.

Збірник складається з тестових завдань до кожної теми з урахуванням матеріалу, відображеного у робочій програмі. Кожен тест містить вправи, що охоплюють всі види мовленнєвої діяльності (читання, роботу з лексичним та граматичним матеріалом, писемне мовлення).

Вирішення запропонованих завдань вимагає від студентів інтегрованого застосування знань, отриманих на протязі вивчення дисципліни і дозволяє перевірити вміння студентів орієнтуватись у практичних та теоретичних аспектах дисципліни.

ТЕСТОВІ ЗАВДАННЯ

TEST 1

Reading Comprehension

1. Read the text. Then, mark the following statements as true (T) or false (F).

Swansea

The summer holidays are approaching and you and your family just can't decide where to go. The kids want lots of sport and activity, while you would prefer a chance to relax in natural surroundings and experience a bit of culture as well. Why not try Swansea, the holiday destination with something for everyone?

To start with, the beaches around Swansea are a playtime paradise, with clean sand and sparkling water. There is no end to the things you can do. The little ones can build sandcastles and paddle on the shore, while older children can take part in activities such as windsurfing and sailing. Grown-ups will enjoy lazing on the beach while admiring the beautiful scenery.

For those who don't fancy sunbathing or watersports, the surrounding countryside has lots to offer. Picturesque coastal paths and nature trails are ideal for long walks. Moreover, medieval castles, ancient burial sites and spectacular parks and gardens can all be easily reached.

If you want to have a fabulous time in town, try the Maritime Quarter. Once the industrial and shipping area of the city, it now has quaint 19th century streets alongside newer areas of homes, businesses, pubs, restaurants and museums. Don't miss the Maritime and Industrial Museum, which is full of fascinating relics from the Quarter's working past.

We can guarantee that your holiday in Swansea won't be spoilt by rainy weather. The Swansea Leisure Centre, a huge indoor complex, truly has something for everyone with its swimming pool, fitness classes, high-tech gym and of course a cafeteria for snacks and drinks. There's an assortment of special activities for the kids, including wild and wacky exercises in Fit kid, and the Fun Club, with team games, arts and crafts and swimming sessions especially for children.

The culturally-minded will find plenty to suit their tastes in Swansea. The Swansea Grand theatre has offerings ranging from comedy to opera. There is also an outdoor theatre at Oystermouth Castle, where opera and the plays of Shakespeare are performed. For those interested in the visual arts, Swansea's municipal art gallery houses a variety of works by famous artists such as Dore, Gwen and Augustus John and Graham Sutherland.

Finally, for a taste of the exotic, don't miss Plantasia. This is an indoor tropical paradise, packed with beautiful plant life from the warmest regions of the world. It's not just greenery either. Frogs, snakes, spiders and birds can be seen in their natural surroundings, and the butterfly house, with its colourful creatures from the world's rainforests, is not to be missed. So if your holiday plans are still up in the air, don't hesitate – come to Swansea and have the holiday of a lifetime!

1. Swansea is a holiday resort.
2. There is not much variety of entertainment in Swansea.
3. Weather can ruin one's holiday in Swansea.
4. Swansea appeals to all age groups as a holiday destination.
5. Maritime Quarter is an area in the city which combines old and new structures.
6. You can spend your time lazing and admiring the beautiful scenery at the Swansea Leisure Centre.
7. People who like art can find a lot of cultural places in Swansea.
8. Swansea has a wide variety of exotic plants and animals which you can find everywhere.
9. If you don't like sunbathing you shouldn't go to Swansea.
10. You can find the examples of medieval style among Swansea's sights.

10 points

Vocabulary Practice

2. Choose the correct answer, A, B, C or D.

1. I think I'm quite good at _____ with people.

A dealing

B catering

C retailing

D checking

2. I set the _____ for the whole day in the morning.
 A agenda B ladder C tray D meeting
3. _____ can be cities, towns, natural regions, or even whole countries.
 A destinations B attractions C feature D tourism
4. I just want to escape when I'm on holiday. So, most years I rent a _____ cottage in Scotland.
 A lively B dramatic C remote D spectacular
5. Sometimes I drive over to the east where you've got the dramatic coastline. It's still _____.
 A crowded B unspoiled C lively D relaxing
6. Tour operators bring together transport, transfers, accommodation and other services to make _____.
 A bulk B package holiday C incoming tour D escorted tour
7. You're on holiday with nothing to worry about. And if you do have a problem, there's a _____ of our company, on site.
 A rep B waiter C tour operator D customer
8. The _____ traveler simply cannot get prices as good as ours.
 A incoming B domestic C independent D direct
9. A travel agent specializing in package vacations is called _____.
 A travel agent B representative C tour operator D wholesaler
10. The easiest way to _____ a holiday is through a travel agency.
 A order B book C reserve D plan
11. The _____ agent is able to offer valuable information and advice.
 A tourist B tourism C travel D travelling
12. A thing or place that draws visitors by providing something of interest or pleasure we called _____.
 A holiday B supplement C attraction D tour
13. I think the best place is Ibiza. It's a good scene with _____ nightlife and _____ bars.
 A great, remote B unspoiled, lively C theme, exiting D exiting, lively

14. I work as a resort rep, so I sort out any problems and do the paperwork. We have a lot of work, especially on _____ day.

A last B changeover C first D eventful

15. Is it difficult to _____ people to go to Spain?

A take B ask C organize D persuade

15 points

Grammar Practice

3. Choose the correct answer, A, B, C or D.

1. Nowadays more and more forests _____ because of fires.

a) disappear b) are disappearing c) are disappear d) disappearing

2. The plane to London _____ at 6:50 am.

a) take off b) is taking off c) takes off d) will take off

3. Trees _____ oxygen and homes for animals.

a) are providing b) provided c) will provide d) provide

4. My job is _____ job I've ever had.

a) the most interesting b) the interestingest c) more interesting d) interesting

5. My office is _____ from my home than my previous one.

a) farer b) the farest c) farther d) the farthest

6. ___ Eiffel Tower is one of ___ most famous monuments in ___ world.

a) -, the, the b) the, the, the c) the, the, - d) an, the, a

7. ___ Queen Elizabeth II won't speak on ___ TV tomorrow.

a) -, - b) the, the c) -, the d) the, -

8. When I _____ home, I _____ your phone message.

a) was getting, was hearing b) got, was hearing

c) was getting, heard d) got, heard

9. When the computer _____ I _____ out last month's figures.

a) was crashing, printed b) crashed, printed

c) crashed, was printing d) crashing, printing

10. I _____ such a boring presentation.

a) have never seen b) didn't see c) doesn't see d) have never saw

11. His brother _____ to work since his illness.

a) couldn't b) hasn't been able to c) can't d) wasn't able to

12. This box is too heavy. _____ I help you with it?

a) could b) must c) shall d) will

13. Anna _____ leave the party last night. She wasn't well.

a) had to b) must c) has to d) could

14. A letter arrives at your house. You are sure it is from Paul: It _____ be from Paul.

a) must b) may c) might d) can

15. I _____ go to the bank today. I have enough money.

a) mustn't b) have to c) needn't d) can't

16. The sky is very cloudy. It _____ tonight.

a) will rain b) is raining c) rains d) is going to rain

17. Liz and I are good friends. We _____ each other for four years.

a) knew b) have known c) have knowed d) was knowing

18. I can't go to the party on Saturday. I _____ for Spain on Friday night.

a) am living b) leave c) have left d) left

19. – How are you finding your new job? – Great, I haven't had any problems _____.

a) already b) ever c) never d) yet

20. What is the plural form of the word "louse"?

a) louses b) lices c) lice d) louse

20 points

Writing

4. Describe a destination of one of the famous country.

5 points

Total 50 points

TEST 2

Reading Comprehension

1. Read the text. Then, mark the following statements as true (T) or false (F).

Walking Holidays

It had been a long, hard, wonderful day. The two of us had walked from the sea's edge through the length of a beautiful valley, climbed a superb mountain, traversed its narrow, rocky ridge, and now stood on its final peak, tired, happy and looking for the perfect camp site.

The experienced backpacker has a natural feeling for such things, and our eyes were drawn to a small blue circle on the map, like an eye winking at us. We could not see it from where we were, but we followed our judgement and descended steeply until it came into view.

We were right. It was a calm pool, with flat grass beside it. Gently taking our packs off, we made the first of many cups of tea before putting up our tent. Later that evening, over another cup of tea and after a good meal, we sat outside the tent watching the sunset over a glittering sea dotted with islands, towards one of which a ferry was slowly moving. It is not always so perfect, of course. On another trip, with a different companion, a thoroughly wet day had ended at a lonely farm. Depressed at the thought of camping, we had knocked and asked if we could use a barn as a shelter. Backpacking could be defined as the art of comfortable, self-sufficient travel on foot. Everything you need is in the pack on your back, and you become emotionally as well as physically attached to it.

The speed at which the backpacker travels makes this the perfect way to see any country. You experience the landscape as a slow unfolding scene, almost in the way it was made; and you find time to stop and talk to people you meets. I've learned much local history from simply chatting to people met while walking through an area. At the end of a trip, whether three days or three weeks, there's a good feeling of achievement, of having got somewhere under your own power.

In Britain, there are no areas completely untouched by humans, though we do have fine wild country. In the north-west of Scotland, I have managed to walk for three days without crossing a road or passing an inhabited house. In the lowlands, your overnight stops may have to be on recognised camp sites. In upland country, you have the priceless gift of choosing where to camp.

There is one important rule the good backpacker should follow: respect the land and its people — as the Americans say, “take only photographs (one might add memories), and leave only footprints”.

With good equipment, you can survive just about anything the weather can throw at you - and modern equipment is very good indeed. Of course, you need to know how to use it - go to a specialist shop for good advice. In particular, you need to be confident in map reading.

1. The main aim of the backpackers was to climb over the mountain.
2. The travellers did not know beforehand where they would have their damp site.
3. The backpackers first made a fire and then put up their tent.
4. From their camp site the travellers could see the sea.
5. In the author’s opinion a backpacker’s life largely depends on the pack he/she carries on his/her back.
6. The author thinks that backpacking is the best way to know the country you travel around.
7. Everywhere in Britain backpackers have to make their overnight stops on recognized camp sites.
8. The author supports the idea that backpackers should not harm the countryside.
9. An experienced backpacker can survive in any weather with or without any equipment.
10. The ability to read the map is the most important skill the backpacker should have.

10 points

Vocabulary Practice

2. Choose the correct answer, A, B, C or D.

1. I'm a _____. I check in arrivals, hand out room keys.

A resort rep B porter C tour guide D receptionist

2. I start the day by _____ my email.

A setting B checking C stocking D providing

3. I set the _____ for the whole day in the morning.

A agenda B ladder C tray D meeting

4. How can you call something new and difficult that forces you to make a lot of effort?

A shift B enquiry C challenge D promotion

5. People travelling to destination in a different country are participating in _____ tourism.

A domestic B outbound C inbound D incoming

6. The fact that it was the perfect place for a house and provided a _____ view from the wide porch, was beside the point.

A remote B ruined C spectacular D relaxing

7. The only building you can see from your apartment is an old _____ castle.

A ruined B remote C dramatic D cultural

8. I like to walk along the streets of the ancient city. You get a feel for the cultural _____ of a place.

A memories B break C heritage D places

9. I think the best place is Ibiza. It's a good scene with _____ nightlife and _____ bars.

A great, remote B unspoiled, lively C theme, exiting D exiting, lively

10. Tour operators bring together transport, transfers, accommodation and other services to make _____.

A bulk B package holiday C incoming tour D escorted tour

11. A travel agent specializing in package vacations is called _____.

A travel agent B representative C tour operator D wholesaler

12. A planned route or journey is called _____.

A bulk B direct selling C itinerary D map

13. I'll bring a _____ home and we can decide if we want to go to Israel or not.

A magazines B brochure C books D package holiday

14. Once you've chosen the ideal holiday spot you can enquire about tickets, length of _____ and type of accommodation available.

A visit B visiting C staying D stay

15. The procedure of booking a holiday usually involves looking through a number of glossy _____ to find a suitable holiday destination.

A books B magazines C leaflets D brochures

15 points

Grammar Practice

3. Choose the correct answer, A, B, C or D.

1. The climate _____ warmer every year.

a) get b) getting c) is getting d) gets

2. The match _____ at two o'clock tomorrow afternoon.

a) starts b) will start c) is starting d) start

3. It rarely _____ in desert.

a) is raining b) will rain c) rained d) rains

4. Tell me about _____ trip you've ever had.

a) exciting b) excitinger c) the most exciting d) more exciting

5. Some people say that working at home is _____ going out to work.

a) the best b) better than c) better then d) gooder

6. _____ USA is _____ fourth largest country in _____ world after _____ Russia, _____ Canada and _____ Republic of _____ China.

a) the, the, the, -, -, the, - b) the, the, the, the, the, the, the

c) the, -, the, -, -, - d) -, the, the, -, -, the, -

7. _____ Everest is _____ highest mountain in _____ world.

- a) the, the, the b) -, -, the c) -, the, - d) -, the, the
8. We _____ a reliable firm, so we _____ Phillips.
- a) wanted, were choosing b) were wanting, were choosing
c) wanted, chose d) were wanting, chose
9. While the plane _____, I _____ to feel unwell.
- a) takes off, started b) was taking off, started
c) was taking off, was starting d) took off, was started
10. We _____ quite a lot of money on this project.
- a) spend b) spent c) have already spent d) have spend
11. All the magazines which you borrowed last week _____ be returned to the library.
- a) can b) may c) shall d) must
12. Alex _____ go to the doctor. He is feeling better.
- a) doesn't have to b) mustn't c) can't d) may not
13. - Did you deliver that parcel for me? – No, I _____ find the house, so I've come back to get a map.
- a) can't b) couldn't c) could d) must
14. – _____ we go shopping tonight? – Yes, we need to buy some food.
- a) shall b) may c) will d) could
15. You have toothache. Your mother gives you some advice: you _____ go to the dentist
- a) may b) might c) should d) must
16. – Look at that man on the ladder! – Oh, no! He _____.
- a) is falling b) is going to fall c) falls d) will fall
17. Jane _____ cleaning her room, and now she is going out with her friends.
- a) has finished b) finished c) was finishing d) will finish
18. Claire's train _____ at 3 o'clock. I must go and meet her at the station.
- a) will arrive b) is arriving c) is going to arrive d) arrives
19. – Is John at home? – No, I am afraid he's _____ gone out.
- a) always b) just c) yet d) never
20. What is the plural form of the word "criterion"?

a) criterions b) criterium c) criteria d) criterious

20 points

Writing

4. Write about package holiday / tour and its parts.

5 points

Total 50 points

TEST 3

Reading Comprehension

1. Read the text. Then, mark the following statements as true (T) or false (F).

Pros and Cons of Foreign Tourism

This question can be looked at from several points of view. Firstly, foreign tourism should be considered, in relation to a country's economy. Secondly, it can be seen in terms of its effect on the countryside and environment. Thirdly, the influence of the tourist industry on culture must be taken into account.

The economy of a country often benefits as a result of tourism; foreign visitors come and spend their money, and this creates jobs for those who run hotels and restaurants. However, there are also certain drawbacks. Whereas the people directly involved in the industry may benefit, others may find that they are worse off. This is because the cost of living goes up and goods become more expensive since tourists are prepared to pay more for them.

As far as the effect on the environment is concerned, tourism is often a bad thing. While it is true to say that development results in better roads being built and improvements for poorer areas, it is sometimes also very harmful. In some countries, huge hotels and skyscrapers have ruined areas of unspoilt beauty.

The cultural influence of tourism is difficult to measure. In some countries foreign influence can destroy the local way of life. On the other hand, countries which do not encourage tourism may miss the benefits that foreign technology and investment can bring.

In conclusion, it can be seen that tourism has both advantages and disadvantages; if it is controlled properly, it can be good for a country, but there will always be a danger that it may do a great deal of harm.

1. The economy of any country always benefits from tourism.
2. In tourist seasons local people have to pay more for goods and services.
3. The impact of tourism on environment is a two-sided matter.
4. Tourism negatively influences the infra-structure of the country.

5. Tourism always has a positive effect on the country's nature.
6. The culture foreign tourists bring may have bad influence on the local customs and traditions.
7. Foreign technology and investments that come with foreign tourism can improve the country's economy.
8. Tourism may have positive effect on a country if it is controlled properly.
9. According to the text tourism has more advantages than disadvantages.
10. Tourism provides jobs for local population.

10 points

Vocabulary Practice

2. Choose the correct answer, A, B, C or D.

1. There are _____ all along the south coast so we could stay at any of them.
 A brochure B attraction C resorts D rooms
2. I'll bring a _____ home and we can decide if we want to go to Israel or not.
 A magazines B brochure C books D package holiday
3. Once you've chosen the ideal holiday spot you can enquire about tickets, length of _____ and type of accommodation available.
 A visit B visiting C staying D stay
4. The procedure of booking a holiday usually involves looking through a number of glossy _____ to find a suitable holiday destination.
 A books B magazines C leaflets D brochures
5. The low cost is the most important _____ of our tour.
 A disadvantage B feature C importance D advantage
6. A travel agent specializing in package vacations is called _____.
 A travel agent B representative C tour operator D wholesaler
7. You're on holiday with nothing to worry about. And if you do have a problem, there's a _____ of our company, on site.
 A rep B waiter C tour operator D customer
8. A planned route or journey is called _____.

A bulk B direct selling C itinerary D map

9. Booking online _____ ensures you get the best price for you tickets.

A in bulk B in advance C in low cost D independently

10. A thing or place that draws visitors by providing something of interest or pleasure we called _____.

A holiday B supplement C attraction D tour

11. The Netherlands has a _____ climate, with mild winters and cool summers.

A damp B temperate C sunny D chilly

12. It's the city where Andreas and I went for our first holiday, so it's got _____ memories for us.

A unspoiled B dramatic C happy D exiting

13. I like to walk along the streets of the ancient city. You get a feel for the cultural _____ of a place.

A memories B break C heritage D places

14. The fact that it was the perfect place for a house and provided a _____ view from the wide porch, was beside the point.

A remote B ruined C spectacular D relaxing

15. People become worried about _____ and international terrorism.

A concerns B events C currency D security

15 points

Grammar Practice

3. Choose the correct answer, A, B, C or D.

1. Computers _____ faster every year.

a) become b) became c) becoming d) are becoming

2. We _____ our sixth subsidiary next month.

a) will open b) are opening c) open d) opened

3. Paul _____ abroad once a month on business.

a) travels b) is travelling c) travel d) will travel

4. People who work at home are _____ people who work in offices.

- a) more happy b) happier than c) happyer then d) the happiest
5. What do you think is _____ place you've visited?
- a) beautifuler b) the most beautifulest c) the most beautiful d) beautiful
6. _____ United Kingdom includes _____ Great Britain and _____ Northern Ireland. It is situated on _____ British Isles.
- a) the, -, -, the b) -, -, the, the c) the, the, the, - d) the, -, the, -
7. _____ Volga flows into _____ Caspian Sea.
- a) the, - b) -, - c) -, the d) the, the
8. The door was open so I _____ and _____ in.
- a) was knocking, came b) knocked, came
c) knocked, was coming d) was knocking, was coming
9. When I _____ at the office Jan _____ for me.
- a) was arriving, was waiting b) was arriving, waited
c) arrived, was waiting d) arrived, waited
10. Unemployment _____ by 2 % since January.
- a) has gone up b) went up c) has went up d) has go up
11. - You _____ be late for work. - I know, I'm leaving now.
- a) needn't b) must c) mustn't d) don't have to
12. Jim _____ lose some weight. His doctor said so. – Then he must go on a diet.
- a) mustn't b) has to c) can d) may
13. An old lady is trying to open the door. You offer to do it for her: _____ I open the door for you?
- a) couldn't b) must c) can d) shall
14. You are looking for a scarf. You think it is upstairs, but you are not sure: It _____ be upstairs.
- a) may b) must c) should d) has to
15. – Do you need any help? – Yes, I _____ open the window. It's stuck.
- a) may not b) am able to c) can't d) couldn't

16. – Why are you wearing those old clothes? – Because I _____ the kitchen today.

a) will paint b) am going to paint c) paint d) painted

17. I don't need to wash my car. Jim _____ it for me already.

a) has washed b) washed c) have washed d) was washing

18. We _____ new house tomorrow. Everything is packed.

a) move b) have moved c) is moved d) are moving

19. – Have you been waiting long? – Yes, I've been here _____ two hours.

a) for b) since c) already d) just

20. What is the plural form of the word "datum"?

a) datums b) datas c) data d) datis

20 points

Writing

4. Write how tour operator works in your country.

5 points

Total 50 points

TEST 4

Reading Comprehension

1. Read the text. Then, mark the following statements as true (T) or false (F).

Planning a Holiday

More and more people take a holidays abroad every year, and a recent survey has shown that they would rather cut back spending on food and clothing during the year than spend less on holiday. Choosing the ideal holiday is not always easy, but in this day and age there is a wide range of choice, and you should be able to find something to suit your taste and pocket.

Some people like planning their holiday independently, while others prefer to book a package. It depends on where you`re going, how much money you have, and whether you`re travelling alone, or with friends or family.

The obvious advantage of a package holiday is that it`s simple to organize. You book the holiday through a travel agent, and transport, insurance and accommodation are all arranged for you. All you have to do is pay the bill. If you take an independent holiday, on the other hand, you can spend a lot of time and a small fortune checking complicated timetables, chasing cheap flights, and trying to make hotel bookings in a language you can`t even speak. What is more, package holidays are often incredibly cheap. For the price of a suit, you can have a fortnight in a foreign resort, including accommodation, meals, and air travel. A similar independent holiday, however, can work out much more expensive.

Yet the advantages of planning your holiday yourself are considerable. You are free to choose exactly where and when you want to go, how you want to travel, and how long you want to stay. You can avoid the large resorts, whereas holiday-makers on package tours are often trapped among crowds of other tourists. You can eat the food of the region at reasonable prices in local restaurants, while they are served with “international” dishes and chips with everything. Besides, although package holidays are usually extremely good value for money, they are not always cheaper. If you are

willing to take a little trouble, you may be able to save money by fixing up a foreign holiday yourself.

1. Most holiday makers choose not to economize on their holidays.
2. Everybody knows which holiday is ideal for him/her.
3. It is possible to find a holiday to suit your taste and pocket because of the variety of offers.
4. Package tours give holiday-makers less freedom of choice.
5. Independent holidays are always cheaper than package tours.
6. Both independent and package holidays are simple to organize.
7. When you choose a package holiday you shouldn't worry about means of transport and place where you will live.
8. Package holidays can let you spend two weeks at the resort for the price of a suit.
9. While planning an independent holidays you can choose the length of your trip.
10. People who are planning an independent holiday like troubles.

10 points

Vocabulary Practice

2. Choose the correct answer, A, B, C or D.

1. I'm a _____. I check in arrivals, hand out room keys.

A resort rep B porter C tour guide D receptionist

2. I work _____. I work eight hours a day and then go home.

A daily B shifts C in a mess D on round the clock

3. I'm a _____. I take the guests who are going home to the airport at six in the morning, and bring back the new group.

A check-in clerk B porter C tour guide D resort rep

4. People travelling to destination in a different country are participating in _____ tourism.

A domestic B outbound C inbound D incoming

5. The fact that it was the perfect place for a house and provided a _____ view from the wide porch, was beside the point.

- A remote B ruined C spectacular D relaxing
6. The only building you can see from your apartment is an old _____ castle.
- A ruined B remote C dramatic D cultural
7. I like to walk along the streets of the ancient city. You get a feel for the cultural _____ of a place.
- A memories B break C heritage D places
8. The Netherlands has a _____ climate, with mild winters and cool summers.
- A damp B temperate C sunny D chilly
9. Are there any _____ attractions that people can see in this city?
- A cultural B brief C irresistible D adhesive
10. Is it difficult to _____ people to go to Spain?
- A take B ask C organize D persuade
11. You're on holiday with nothing to worry about. And if you do have a problem, there's a _____ of our company, on site.
- A rep B waiter C tour operator D customer
12. The _____ traveler simply cannot get prices as good as ours.
- A incoming B domestic C independent D direct
13. We were exhausted by the time we arrived at our _____.
- A destination B incoming tour C coastline D holiday
14. The procedure of booking a holiday usually involves looking through a number of glossy _____ to find a suitable holiday destination.
- A books B magazines C leaflets D brochures
15. The easiest way to _____ a holiday is through a travel agency.
- A order B book C reserve D plan

15 points

Grammar Practice

3. Choose the correct answer, A, B, C or D.

1. Cities _____ bigger every year.
- a) grow b) are growing c) will grow d) growing

2. When _____ your driving test?
 a) you are taking b) will you take c) are you taking d) you take
3. The sun _____ in the east.
 a) doesn't set b) sets c) don't set d) is setting
4. What are _____ parts of your job?
 a) difficulter b) the most difficult c) the difficultest d) more difficulter
5. Your friend looked upset yesterday. I'm glad he looks ____ today.
 a) more happyer b) happy than c) the happiest d) happier
6. ____ Lake Baikal is ____ deepest one in ____ world.
 a) the, the, the b) -, -, the c) -, the, the d) -, the, -
7. Several rivers run into ____ sea at ____ New York. ____ most important is ____ Hudson River which empties into ____ Atlantic Ocean.
 a) the, -, the, the, the b) -, -, the, -, the c) the, the, the, -,- d) -, -, -, the, the
8. When he _____ reading the article, he _____ it to me.
 a) finished, was giving b) was finishing, gaved
 c) finished, gave d) finished, gived
9. They _____ about the merger when he suddenly _____ his temper.
 a) argued, was losing b) were arguing, lost
 c) were arguing, was losing d) argued, lost
10. Their shares _____ by 15 % since the merger.
 a) have fallen b) have felt c) fell d) has fall
11. I _____ clean the house today. It's dirty.
 a) needn't b) mustn't c) must d) can
12. – Where is your father? – He _____ be at the garage, but I am not sure.
 a) must b) may c) can d) should
13. – _____ we go shopping today? – No, I'd prefer to go tomorrow.
 a) will b) shall c) must d) can
14. Your father told you to do your homework. You tell your friends: I _____ do my homework.

a) will b) can c) must d) have to

15. – Is Matthew very rich? – He _____ be. He drives a Ferrari.

a) must b) may c) can d) should

16. Where _____ for your holidays this summer?

a) will you go b) are you going c) have you gone d) do you go

17. – Would you like to borrow this book? – No, thanks. I _____ it before.

a) have readed b) was reading c) have read d) read

18. I am planning a trip at the moment. I _____ next month for Australia.

a) leave b) left c) won't leave d) am leaving

19. – Has Martin _____ been to Spain? – I don't think so.

a) never b) ever c) already d) yet

20. What is the plural form of the word "belief"?

a) beliefs b) believes c) belief d) believs

20 points

Writing

4. Write about the reasons for travelling and its classification.

5 points

Total 50 points

TEST 5

Reading Comprehension

1. Read the text. Then, mark the following statements as true (T) or false (F).

Laguna Beach Club

The Laguna beach Club (LBC) is a hotel offering four-star facilities and services for both leisure and business travelers. It is located between the lagoon and the sea. It is built to reflect the typical Thai architecture and forms a primary part of the Laguna Resorts Complex. When stepping out of the club, you will find yourself in the surroundings of green garden and nature of a tropical atmosphere. The Laguna Beach Club is surrounded with park including waterfalls, waterslides, jacuzzi, swimming pools.

The club has 252 guest-rooms. All rooms have balconies or patios overlooking either the sea or the inland lagoon. They include several apartments, suites, double and single rooms. Apartments have a sauna and a kitchenette.

Most of the guest-rooms are double rooms. They are elegantly furnished and comfortably equipped. Each guest-room is outfitted with satellite TV, individual air conditioning, a private telephone, a refrigerator, a bathroom with a hairdryer and full amenities. For guests who demand an even higher level of accommodation 7 suites are the ultimate in style and luxury. The suites are provided with both safes and mini-bars.

The club has an airline desk, a railway desk, currency exchange, a beauty saloon, a massage room, a souvenir shop, a laundry and dry cleaning. It also offers a car hire service, babysitting services. At the hotel guests have at service two restaurants: “Rim Talay Thai” seating 130, “Chok Dee Deli” for 60 guests and some bars and buffets. The “Rim Talay Thai” Restaurant overlooking the lagoon offers Thai cuisine and culture, while the “Chok Dee Deli” Restaurant provides Western and Asian cuisines.

The Laguna Beach Club has 3 outdoor tennis courts, 2 indoor tennis courts, golf driving nets, a squash court, billiards, table tennis, and board games. Offering the perfect antidote to the stresses of modern life the club includes a fitness centre, which is equipped with all kinds of modern facilities. Instructors teach guests aerobics. The Laguna Beach Club provides water sport facilities: windsurfing, scuba-diving, water

volleyball, water basketball, water polo. There is a business centre that is outfitted with up-to-date facilities. The Business Centre provides secretarial and translation services, telex, facsimile.

At the service bureau you can get the necessary travel information. The clerks will help you in ordering a taxi or renting a car, reserving train and air tickets as well as in booking for excursions on group or individual services.

1. The Laguna Beach Club is a hotel offering five-star facilities and services for both leisure and business travellers.
2. The Laguna Beach Club is surrounded with waterfalls, waterslides, jacuzzi, swimming pools.
3. The apartments that are elegantly furnished and comfortably equipped have only a sauna.
4. Each guest-room is outfitted with satellite TV, individual air conditioning, a private telephone, a refrigerator, a bathroom with a hairdryer and full amenities.
5. 17 suites that are provided with both safes and minibars are the ultimate in style and luxury.
6. The club has an airline desk, a railway desk, currency exchange, a souvenir shop, a laundry and dry cleaning.
7. There are three restaurants overlooking the lagoon that offer Thai cuisine and culture.
8. The Laguna Beach Club doesn't provide any sport facilities.
9. There is a Business Centre that is outfitted with up-to-date facilities.
10. At the service bureau guests can get the necessary travel information.

10 points

Vocabulary Practice

2. Choose the correct answer, A, B, C or D.

1. The _____ agent is able to offer valuable information and advice.

A tourist B tourism C travel D travelling

2. Once you've chosen the ideal holiday spot you can enquire about tickets, length of _____ and type of accommodation available.

- A visit B visiting C staying D stay
3. A planned route or journey is called _____.
- A bulk B direct selling C itinerary D map
4. The _____ traveler simply cannot get prices as good as ours.
- A independent B domestic C incoming D direct
5. A thing or place that draws visitors by providing something of interest or pleasure we called _____.
- A holiday B supplement C attraction D tour
6. It's the city where Andreas and I went for our first holiday, so it's got _____ memories for us.
- A unspoiled B dramatic C happy D exiting
7. I think the best place is Ibiza. It's a good scene with _____ nightlife and _____ bars.
- A great, remote B unspoiled, lively C theme, exiting D exiting, lively
8. I like to walk along the streets of the ancient city. You get a feel for the cultural _____ of a place.
- A memories B break C heritage D places
9. Sometimes I drive over to the east where you've got the dramatic coastline. It's still _____.
- A crowded B unspoiled C lively D relaxing
10. How can you call something new and difficult that forces you to make a lot of effort?
- A shift B enquiry C challenge D promotion
11. I'm a _____. I take the guests who are going home to the airport at six in the morning, and bring back the new group.
- A check-in clerk B porter C tour guide D resort rep
12. I start the day by _____ my email.
- A setting B checking C stocking D providing
13. I work _____. I work eight hours a day and then go home.
- A daily B shifts C in a mess D on round the clock

14. I think I'm quite good at _____ with people.

A dealing B catering C retailing D checking

15. I'm a _____. I check in arrivals, hand out room keys.

A resort rep B porter C tour guide D receptionist

15 points

Grammar Practice

3. Choose the correct answer, A, B, C or D.

1. The problem of pollution _____ worse these days.

a) gets b) getting c) is getting d) got

2. Samantha _____ a new job tomorrow.

a) start b) is starting c) is start d) starting

3. Taxi drivers _____ at the train station because of the roadworks.

a) aren't stopping b) is stopping c) stop d) stops

4. Where is _____ post-office, please?

a) nearer b) next c) the nearest d) more near

5. The problem was _____ we expected.

a) seriouser than b) serious than c) the seriousest d) more serious than

6. We went horse riding across _____ Sahara Desert when we were in _____ Africa.

a) the, the b) the, - c) -, the d) -, -

7. _____ Altai Mountains are higher than _____ Urals.

a) -, - b) the, - c) the, the d) -, the

8. When Tim _____, we _____ him what had happened.

a) arrived, were telling b) arrived, told

c) were arriving, told d) were arriving, were telling

9. While we _____ the product, our main competitor _____ their prices.

a) were promoting, dropped b) promoted, dropped

c) promoted, was dropping d) was promoting, dropped

10. I'm sorry, she's not here. She _____.

a) just left b) was leaving c) have leaved d) has just left

11. – Can I go to the cinema tonight? – Yes, but you _____ be late home.
a) can b) may c) mustn't d) won't have to
12. Tim _____ be out. There are no lights on.
a) may b) must c) should d) has to
13. – _____ I come in? It's rather cold out here.
a) may b) should c) must d) shall
14. – Sorry, Mum. I've broken a plate. – You _____ be more careful.
a) can b) may c) need d) should
15. – _____ we go out tonight? – It's a great idea.
a) shall b) may be c) must d) can
16. _____ the match on TV tonight?
a) Do you watch b) Are you watch
c) Are you going to watch d) Watch you
17. – Is Colin here? – I don't know, I _____ him all day.
a) didn't see b) haven't seen c) wasn't seeing d) see
18. I _____ to you as soon as I get home.
a) write b) wrote c) am writing d) will write
19. – Can you do the washing up for me, please? – Don't worry, Mike _____ done it.
a) ever b) already c) never d) always
20. What is the plural form of the word "crisis"?
a) crises b) criseses c) criseses d) crisis

20 points

Writing

4. Write about tourist behavior and the reasons of culture clashes.

5 points

Total 50 points

TEST 6

Reading Comprehension

1. Read the text. Then, mark the following statements as true (T) or false (F).

The Landmark

BANGKOK

The Landmark is a hotel offering five-star facilities and services. It has easy access to the main expressway linking Bangkok to both domestic and international airports, while the city's main conference centers are only a short journey away.

All rooms are beautifully furnished with the finest local and imported materials. Amenities include satellite and cable TV, direct dial international telephone, minibars, in-room safes and spacious marble bathrooms. For guests who demand an even higher level of accommodation, 55 suites are the ultimate in style and luxury. Expensive furniture, luxurious bedrooms and bathrooms, plus living areas create the perfect home from home.

Throughout there is an emphasis on comfort and convenience so guests can be assured of a relaxing stay. Besides those facilities the hotel also provides one conference room, a shop, a beauty saloon and a sauna, a photo processing lab, money exchange, safe deposit boxes, travel, tour and transportation desks. The hotel also runs a car hire service. Cars can be hired without drivers. A fitness centre, a swimming pool, minigolf, fishing and a full range of water sports will help travellers spend their energy.

Business travellers can enjoy an ideal working environment, with access to a number of useful services such as a 24-hour Business Centre. It is outfitted with modern facilities. The clerks help guests in keeping in touch with home both night and day. Besides, clerks can help them in ordering newspapers and magazines as well as flowers.

The hospitality for which Thailand is famous throughout the world is available 24 hours a day with in-room dining. The Landmark offers a great range of restaurants providing the finest cuisines from the East and West.

The Kiku No Hana, which is classically styled, serves Japanese delicacies. The lovers of Chinese food can dine on traditional and modern restaurant, at the Sui Sian.

5. ____ can be cities, towns, natural regions, or even whole countries.

A tourism B attractions C feature D destinations

6. I just want to escape when I'm on holiday. So, most years I rent a ____ cottage in Scotland.

A lively B remote C dramatic D spectacular

7. The only building you can see from your apartment is an old ____ castle.

A ruined B remote C dramatic D cultural

8. I like to walk along the streets of the ancient city. You get a feel for the cultural ____ of a place.

A memories B break C heritage D places

9. It's the city where Andreas and I went for our first holiday, so it's got ____ memories for us.

A unspoiled B dramatic C happy D exiting

10. Tour operators bring together transport, transfers, accommodation and other services to make ____.

A bulk B package holiday C incoming tour D escorted tour

11. A thing or place that draws visitors by providing something of interest or pleasure we called ____.

A holiday B supplement C attraction D tour

12. Is it difficult to ____ people to go to Spain?

A take B ask C organize D persuade

13. A travel agent specializing in package vacations is called ____.

A travel agent B representative C tour operator D wholesaler

14. I'll bring a _____ home and we can decide if we want to go to Israel or not.

A magazines B brochure C books D package holiday

15. We were exhausted by the time we arrived at our _____.

A destination B incoming tour C coastline D holiday

15 points

Grammar Practice

3. Choose the correct answer, A, B, C or D.

1. Innovative marketing methods such as human billboards _____ increasingly attractive because of low cost and the ability to target your audience better.
a) are becoming b) become c) is becoming d) becomes
2. I _____ James tonight. We have arranged it.
a) will see b) see c) am seeing d) have seen
3. He is unemployed and now he _____ a new job.
a) looks for b) is looking for c) looked for d) will look for
4. The 22nd of December is _____ day in the year.
a) the shortest b) shorter c) the most short d) the most shortest
5. Let's go by train. It's much _____.
a) cheap b) the cheapest c) more cheap d) cheaper
6. ___ Statue of Liberty was a gift of friendship from ___ France to ___ United States.
a) the, the, the b) -, -, the c) the, -, the d) -, the, -
7. ___ Elbrus is ___ highest peak of ___ Caucasus, but it's ___ highest mountain in ___ Europe too.
a) the, the, -, the, the b) -, the, the, the, - c) -, the, -, the, the d) -, the, -, the, -
8. The last time something like this _____, she _____ a press conference immediately.
a) happened, called b) was happening, was calling
c) happened, was calling d) was happening, called
9. While I _____ the contract, my boss _____ me to say that he wanted completely different conditions.
a) negotiated, phoned b) negotiated, was phoning
c) was negotiating, was phoning d) was negotiating, phoned
10. The goods will be with you soon. They _____ our warehouse.
a) already left b) have left already c) have already left d) were leaving
11. You _____ stop when the traffic light is red.
a) must b) can d) should c) may

12. – Where is Tom? – He isn't at work, so he ___ be at the library, but I am not sure.
a) must b) should c) has to d) may
13. – The test was too difficult for me. – Oh, dear. I _____ do it quite easily.
a) can b) was able to c) can't d) had to
14. You _____ walk to work. I'll give you a lift.
a) mustn't b) can't c) needn't d) may
15. I _____ swim before I was able to walk.
a) can b) had to c) might d) could
16. There is a strong storm in the street. – Be careful! This tree _____ on you.
a) is going to fall b) falls c) will fall d) must fall
17. – What are you doing? – Nothing, I _____ my lunch.
a) was just finishing b) just finished c) have just finished d) finish
18. We _____ you soon, that's a promise.
a) visit b) will visit c) are visiting d) visited
19. – Shall we go to that new restaurant tonight? – Yes, I have _____ been there.
It's really nice.
a) never b) ever c) already d) not yet
20. What is the plural form of the word "phenomenon"?
a) phenomenons b) phenomenum c) phenomenus d) phenomena

20 points

Writing

4. Write about the most excited trip you've ever made.

5 points

Total 50 points

TEST 7

Reading Comprehension

1. Read the text. Then, mark the following statements as true (T) or false (F).

TRAVELLING

Travelling is necessary to us all. It keeps us from growing stale and old by giving us that movement and change, which are necessary to our life.

Many people plan to go on a two-day trip for the weekend. If young people are away from home they may go home to stay with some relatives or friends. Some people prefer to go to the seaside by car, as it is very comfortable and rather cheap. Some people like to travel by plane, by train or by ship.

Today, travel agents offer all kinds of holidays to all types of people, as nearly everybody can afford some sort of holiday. Travel agents' windows are full of ads (advertisements), especially during the summer months. Active pursuits are water sports, rock climbing, and excursions by bike, horse riding or simply walking to faraway places. Travel agents think that their customers consist of certain types of people. For each type, they try to offer the "right" price in the "right" country. All this must be planned very carefully. So, while most people are still busy buying Christmas presents, the travel agents have already decided where their customers will be going next summer, what kind of things they will be doing there and how much money they will be spending on their holidays.

A package holiday is a holiday, which is arranged by a company at a fixed price, which includes travel, hotels, and meals. It is very popular. In many countries if you go to a travel agent you can buy a "last minute" package or package holidays that someone has cancelled for up to 50% less than the original cost.

In spite of the many advantages which travel agents can offer, there are still quite a few people who "go it alone", choosing their own destination and booking their tickets and accommodation themselves.

Travel agencies started long ago. Thomas Cook was one of the first travel agents. He started to organize excursions by train in the middle of the last century. Later on, he also

organized excursions from England to the European continent. The first tour in the modern sense was put together by Thomas Cook in England, in 1841, and the firm of Thomas Cook and Sons has remained one of the famous names in the tourist industry.

Sometimes the agents are right (people will be doing exactly what the travel agents have planned for them) but sometimes they are wrong. All this makes their business rather risky, because if they make mistakes, they can lose a lot of money.

1. A package holiday is a holiday, which includes travel, hotels, and meals.
2. Travel agents divide their customers into different types.
3. A package holiday is not very popular.
4. While most people are still choosing where to go, the travel agents have already decided where to spend summer.
5. There are still quite a few people who book tickets and accommodation by themselves.
6. The first travel agent was Thomas Cook.
7. The firm of Thomas Cook and Sons put together the first tour.
8. The travel business is very risky as people don't always do exactly what the travel agents have planned.
9. Travel business is rather new.
10. "Last minute" package is a package holidays that someone has cancelled for up to 50% less than the original cost.

10 points

Vocabulary Practice

2. Choose the correct answer, A, B, C or D.

1. There are _____ all along the south coast so we could stay at any of them.

A brochure B resorts C attraction D rooms

2. Once you've chosen the ideal holiday spot you can enquire about tickets, length of _____ and type of accommodation available.

A stay B visiting C staying D visit

3. The procedure of booking a holiday usually involves looking through a number of glossy _____ to find a suitable holiday destination.
 A books B magazines C brochures D leaflets
4. A travel agent specializing in package vacations is called _____.
 A travel agent B representative C tour operator D wholesaler
5. The _____ traveler simply cannot get prices as good as ours.
 A independent B domestic C incoming D direct
6. You're on holiday with nothing to worry about. And if you do have a problem, there's a _____ of our company, on site.
 A waiter B rep C tour operator D customer
7. Booking online _____ ensures you get the best price for you tickets.
 A in bulk B independently C in low cost D in advance
8. Are there any _____ attractions that people can see in this city?
 A brief B cultural C irresistible D adhesive
9. It's the city where Andreas and I went for our first holiday, so it's got _____ memories for us.
 A unspoiled B happy C dramatic D exiting
10. I like to walk along the streets of the ancient city. You get a feel for the cultural _____ of a place.
 A heritage B break C memories D places
11. The only building you can see from your apartment is an old _____ castle.
 A ruined B remote C dramatic D cultural
12. I just want to escape when I'm on holiday. So, most years I rent a _____ cottage in Scotland.
 A lively B dramatic C spectacular D remote
13. How can you call something new and difficult that forces you to make a lot of effort?
 A shift B enquiry C challenge D promotion
14. I set the _____ for the whole day in the morning.

A tray B ladder C agenda D meeting

15. As the _____, I don't deal directly with the public at the desk.

A manager B tour guide C receptionist D waiter

15 points

Grammar Practice

3. Choose the correct answer, A, B, C or D.

1. New budget airlines _____ all the time, and most national airlines now have their own budget subsidiary.

a) appears b) are appearing c) appearing d) appear

2. Melanie _____ married next Saturday.

a) is getting b) gets c) will get d) are getting

3. Mrs. Delgado _____ Sandra as Office Manager until next Friday.

a) replace b) replaces c) is replacing d) will replace

4. Pluto is _____ of all the planets.

a) the coldest b) a coldest c) colder d) the most cold

5. He has _____ time than me.

a) bigger b) much c) many d) more

6. ____ Lake Erie is one of ____ five Great Lakes in ____ North America.

a) the, the, - b) -, the, - c) the, the, the d) the, -, -

7. ____ Caucasus separates ____ Black Sea from ____ Caspian Sea.

a) the, -, - b) the, -, the c) the, the, the d) -, the, the

8. Just after I _____ university I _____ to a job fair.

a) have finished, went b) finished, went

c) finished, have gone d) finished, was going

9. Anne _____ her proposal when Pedro _____ her.

a) was explaining, interrupted b) was explaining, was interrupting

c) explained, interrupted d) explained, was interrupting

10. We _____ each other for more than twenty years.

a) knew b) know c) have knowed d) have known

11. I _____ swim until I was eleven.
a) could b) can c) couldn't d) can't
12. – _____ I talk to you, please? – Sorry, I _____ go now. I'm late for a meeting.
a) may, has to b) can, must c) shall, must d) can, may
13. – Is Katie at home? – No, she _____ be. Her car is not here.
a) can't b) may c) must d) mustn't
14. You offer to do the shopping, but your mother says it isn't necessary: You _____ do the shopping.
a) mustn't b) couldn't c) can't d) needn't
15. This box is too heavy. _____ I help you with it?
a) could b) must c) shall d) will
16. What a marvelous smell! This cake _____ delicious.
a) is going to be b) was c) won't be d) should be
17. – Why is Sally upset? – She _____ her bag.
a) lost b) has lost c) losed d) have losed
18. Hurry up! The bus _____ at nine o'clock.
a) is leaving b) leaves c) left d) has left
19. – How long have you known Alison? – We have been friends ____ we were children.
a) for b) already c) just d) since
20. What is the plural form of the word "woman-teacher"?
a) women-teachers b) woman-teachers
c) women-teacher d) womans-teachers

20 points

Writing

4. Compare different means of transport and comment on their advantages and disadvantages.

5 points

Total 50 points

TEST 8

Reading Comprehension

1. Read the text. Then, mark the following statements as true (T) or false (F).

Pattaya lies 150 km to the south-east of Bangkok, less than two hours by road, and stretches for some 15 km along the Eastern Seaboard. Thailand's largest resort divides the coast into traditional fishing villages, other resorts such as Bang Saen and Rayong, new industrial centers, the towns of Chonburi and Sriracha, and the port and naval base of Satthip. Pattaya beach is a sandy bay with a view of coral islands on the horizon. The region is full of agricultural products including sugar cane, rubber, and fruit trees.

Pattaya in the 1960s was just a little fishing village, until a few Bangkok residents began to spend their weekends here and made a local tourist industry. The only hotel of any size was the Nipa Lodge: other accommodations tended towards holiday bungalows and beach huts. The Vietnam War saw the start of Pattaya's international reputation because the resort was used as an official leisure centre. The U- Tapao Airport, which was built for American use at the time, and shops, services, bars and hotel accommodations were improved.

Pattaya is now a city in its own right and with its own administration. The government development program for the Eastern Seaboard has transformed the region. Five international schools, four hospitals were built in the area.

Pattaya affords a great variety of accommodations to suit every pocket. Facilities vary from luxury hotels with private beaches to bayside hotels and bungalows, and economy class hotels and guest houses.

As a beach resort with city status, Pattaya has something for everyone. There is just about everything you can think of for leisure. There is everything for children, for the sports enthusiasts and for those who are simply looking for warm sunshine.

Pattaya is one of the oldest diving centers in this part of Asia. It has a year-round diving season with good visibility. There is a great variety of marine life and coral. Visitors can windsurf, water ski, sea walk, and swim, sunbathe, sail, or go on trips to coral islands. They can rent water scooters to explore.

Visitors can hire also bicycles from beach-side vendors. If you prefer to drive a reputable car, Pattaya has a lot of car rental companies. Avis is based at the Dusit Resort, in North Pattaya. Budget Car and Truck Rental, and VIA Rent-a-car are two other main names. In addition to international standards of service, these companies will also offer visitors tour ideas, maps and other things. If you prefer not to self-drive then imagine 5 Star Taxi Company offers hour by hour hire. Tennis enthusiasts can enjoy themselves at the courts of many hotels.

1. Pattaya was a little fishing village only one hotel.
2. The resort was used as an official leisure centre during the Vietnam War.
3. Now this resort offers only luxury hotels.
4. There is a bicycles hire service in Pattaya.
5. Pattaya is one of the oldest diving centers in this part of Europe.
6. The marine life is very poor in this part of the world.
7. The resort offers everything for children for the sports enthusiasts and for those who are simply looking for warm sunshine.
8. Pattaya has a lot of car rental companies.
9. But you can't find maps and other things for you trip anywhere.
10. You can't hire a taxi in this resort.

10 points

Vocabulary Practice

2. Choose the correct answer, A, B, C or D.

1. I'm a _____. I check in arrivals, hand out room keys.

A receptionist

B porter

C tour guide

D resort rep

2. I work _____. I work eight hours a day and then go home.

A daily

B on round the clock

C in a mess

D shifts

3. I'm a _____. I take the guests who are going home to the airport at six in the morning, and bring back the new group.

A check-in clerk

B porter

C resort rep

D tour guide

4. People become worried about _____ and international terrorism.

- A security B concerns C events D currency
5. I just want to escape when I'm on holiday. So, most years I rent a _____ cottage in Scotland.
- A dramatic B remote C lively D spectacular
6. The fact that it was the perfect place for a house and provided a _____ view from the wide porch, was beside the point.
- A remote B relaxing C ruined D spectacular
7. Sometimes I drive over to the east where you've got the dramatic coastline. It's still _____.
- A unspoiled B crowded C lively D relaxing
8. I think the best place is Ibiza. It's a good scene with _____ nightlife and _____ bars.
- A exiting, lively B great, remote C unspoiled, lively D theme, exiting
9. The Netherlands has a _____ climate, with mild winters and cool summers.
- A temperate B damp C sunny D chilly
10. Tour operators bring together transport, transfers, accommodation and other services to make _____.
- A bulk B escorted tour C package holiday D incoming tour
11. A thing or place that draws visitors by providing something of interest or pleasure we called _____.
- A holiday B attraction C supplement D tour
12. Is it difficult to _____ people to go to Spain?
- A take B persuade C ask D organize
13. A travel agent specializing in package vacations is called _____
- A wholesaler B representative C travel agent D tour operator
14. Once you've chosen the ideal holiday spot you can enquire about tickets, length of _____ and type of accommodation available.
- A stay B visit C visiting D staying

15. The procedure of booking a holiday usually involves looking through a number of glossy _____ to find a suitable holiday destination.

A books

B brochures

C leaflets

D magazines

15 points

Grammar Practice

3. Choose the correct answer, A, B, C or D.

1. We _____ our services to meet the needs of a much wider range of customers.

a) improve b) improving c) will improve d) are improving

2. Next month he is going to London to meet the Prime Minister. They _____ a meeting to discuss future plans for Madewell.

a) have b) will have c) are having d) has

3. At the moment, he and his team are organising his election campaign. There are elections in June and he _____ to persuade lots of people to vote for him.

a) will hope b) is hoping c) hope d) hopes

4. Pay attention to who's who. In a group of Korean executives, _____ person is often the most senior.

a) the oldest b) the eldest c) the tallest d) the shortest

5. This year I got a new job and it is _____ my old one.

a) gooder b) better than c) better then d) the best

6. According to _____ latest press report, _____ Prime Minister is going to resign.

a) the, - b) -, - c) the, the d) -, the

7. People from _____ United Kingdom are not _____ only people who speak _____ English language.

a) -, the, the b) the, -, the c) the, the, - d) the, the, the

8. Last year I _____ to a sales conference in Berne and I _____ a presentation.

a) have gone, gave b) went, was giving

c) went, gave d) was going, have given

9. Everyone _____ for the meeting to begin when he _____ to say that he was stuck in a traffic jam.
- a) was waiting, called b) were waiting, called
c) waited, called d) waited, was calling
10. I _____ to him on the phone and he says he'll be here at 9:00 tomorrow.
- a) was speaking b) have just spoken c) spoke d) just have spoken
11. It's a lovely evening. _____ we go for a walk?
- a) may b) shall c) will d) can
12. In the past, if you wanted to fly commercially you _____ book a seat on traditional, or national, airlines such as British Airways.
- a) must b) should c) might d) had to
13. In the 1950s only the rich _____ afford the £70 return fare from England to Nice.
- a) can b) might c) could d) had to
14. My dentist says I _____ so many sweets.
- a) shouldn't b) needn't c) couldn't d) can't
15. – Why hasn't Mr. White got in touch with us? – I don't know. It _____ be that he has lost our phone number.
- a) must b) should c) may d) has to
16. Look at this girl! Oh, no! She _____ out of the window.
- a) is jumping b) is going to jump c) jumps d) will jump
17. – This pie is delicious. – Is it? I _____ it yet.
- a) didn't taste b) tasted c) have tasted d) haven't tasted
18. I promise I _____ you a present when I return from my holiday.
- a) buy b) am buying c) will buy d) bought
19. – You look exhausted. – Well, I have cleaned the windows _____ 8 o'clock this morning.
- a) since b) for c) already d) from
20. What is the plural form of the word "daughter-in-law"?
- a) daughter-in-laws b) daughters-in-law

c) daughters-in-laws

d) daughter-ins-law

20 points

Writing

4. Describe the stages of the sales process in travel agency.

5 points

Total 50 points

TEST 9

Reading Comprehension

1. Read the text. Then, mark the following statements as true (T) or false (F).

TRANSPORTATION

Transportation is an important aspect in the total tourist industry because it is an essential feature of tourism. During the 19th century railroads spread across Europe, North America and many other parts of the world.

In the second half of the 20th century the automobile has replaced the railroad for most local travel. It offers convenience.

The traveller can depart from his own home and arrive at his destination without transferring luggage or coping with any of the other difficulties. The apparent costs of a trip by automobile are also lower, especially for family groups.

A very large percentage of domestic tourism now takes advantage of the automobile for transportation. In Europe, where the distance from one national board to another may be very short, automobiles are also used extensively for international journeys.

For long-distance travel, the airplane has replaced the railroad and the ship as the principal carrier. The railroads have suffered on short-distance routes as well as on long-distance routes. Motor buses or coaches as they are called in England have replaced railroad passenger service on many local routes.

Ships still play an important part in tourism for the purpose of cruising. A cruise is a voyage by ship that is made for pleasure rather than to arrive quickly at a fixed destination. The cruise ship acts as the hotel for the passengers as well as their means of transportation. When the tourists reach a port, they are usually conducted on one-day excursions, but they are to return to the ship to eat and to sleep.

The airlines are now very prominent in the tourist industry and it is important to remember that there are two kinds of airline operations, scheduled and nonscheduled.

A scheduled airline operates on fixed routes at fixed times according to a timetable that is available to the public.

A nonscheduled airline operates on routes and at times when there is a demand for the service. The non-scheduled airline is, in other words, a charter operation that rents

its aircraft. The scheduled airlines aim their services primarily at business travellers, at people visiting friends and relatives, and at others who travel alone or in small groups.

As seating capacity increased with the introduction of newer, larger and faster planes, the airlines were able to offer a percentage of their seats for sale through travel agents or tour operators.

IT stands for inclusive tour, a travel package that offers both transportation and accommodations, and often entertainment as well.

Another important abbreviation in tourism is CIT, charter inclusive tour is one that uses a charter plane for transportation. Charter plane is an aircraft that has been rented to fly when and where the service is necessary. Charter inclusive tours are sold at even lower fares than the inclusive tours on the scheduled airlines.

1. For long-distance travel, the ship has replaced the railroad and the airline as the principal carrier.
2. The railroads have lost much of their business on short-distance routes.
3. Motor buses have replaced railroad passenger service on many local routes.
4. There are three kinds of airline operations.
5. A nonscheduled airline operates according to the timetable.
6. A scheduled airline is a charter operation that rents its aircraft to fly when and where the service is desired.
7. IT means inclusive tour, a tour package that offers transportation, accommodations, and often other conveniences.
8. Charter inclusive tours are sold at higher fares than the inclusive tours on the scheduled airlines.
9. CIT is a charter inclusive tour that uses a charter plane for transportation.
10. The airlines are able to offer a percentage of their seats for sale only online.

10 points

Vocabulary Practice

2. Choose the correct answer, A, B, C or D.

1. We were exhausted by the time we arrived at our _____.

- A coastline B destination C incoming tour D holiday
2. There are _____ all along the south coast so we could stay at any of them.
- A resorts B brochure C attraction D rooms
3. I'll bring a _____ home and we can decide if we want to go to Israel or not.
- A package B magazines C books D brochure
4. The _____ agent is able to offer valuable information and advice.
- A travel B tourist C tourism D travelling
5. A travel agent specializing in package vacations is called _____.
- A travel agent B tour operator C representative D wholesaler
6. The _____ traveler simply cannot get prices as good as ours.
- A direct B domestic C incoming D independent
7. You're on holiday with nothing to worry about. And if you do have a problem, there's a _____ of our company, on site.
- A customer B waiter C rep D tour operator
8. Booking online _____ ensures you get the best price for you tickets.
- A independently B in bulk C in low cost D in advance
9. Are there any _____ attractions that people can see in this city?
- A irresistible B brief C adhesive D cultural
10. The Netherlands has a _____ climate, with mild winters and cool summers.
- A chilly B damp C temperate D sunny
11. I like to walk along the streets of the ancient city. You get a feel for the cultural _____ of a place.
- A places B break C memories D heritage
12. The only building you can see from your apartment is an old _____ castle.
- A cultural B ruined C remote D dramatic
13. I just want to escape when I'm on holiday. So, most years I rent a _____ cottage in Scotland.
- A remote B lively C dramatic D spectacular

14. I'm a _____. I take the guests who are going home to the airport at six in the morning, and bring back the new group.

A resort rep B check-in clerk C porter D tour guide

15. I start the day by _____ my email.

A setting B checking C stocking D providing

15 points

Grammar Practice

3. Choose the correct answer, A, B, C or D.

1. The rate of unemployment _____ slowly.

a) decrease b) will decrease c) is decreasing d) are decrease

2. The evening performance _____ at nine o'clock.

a) is starting b) starts c) will start d) start

3. The earth _____ around the sun.

a) moves b) is moving c) move d) moved

4. That was by far _____ cake you've ever made.

a) good b) the goodest c) better d) the best

5. Our products are _____ the ones other companies sell.

a) more popular than b) popularer than c) the most popular d) the popularest

6. _____ Philippines are situated to _____ southeast of _____ Asia.

a) -, -, - b) the, -, the c) the, the, - d) the, -, -

7. _____ Eiffel Tower is one of _____ most famous monuments in _____ world.

a) -, the, the b) the, the, the c) the, the, - d) an, the, a

8. He _____ on his coat and hat, _____ the door and _____ out.

a) putted, opened, was going b) has put, opened, went

c) was putting, was opening, went d) put, opened, went

9. When I _____ a vase I _____ it by mistake.

a) was cleaning, dropped b) cleaned, dropped

c) were cleaning, dropped d) was cleaning, was dropping

10. I _____ my credit card on the internet. I don't think it's safe.

a) never used b) have never used

c) didn't use d) wasn't using

11. The Smiths are back. _____ we visit them?

a) must b) will c) shall d) need

12. They _____ be tired. They've been travelling all night.

a) may b) should c) have to d) must

13. It _____ be Peter. He drives a Mercedes and this guy is driving Jaguar.

a) can't b) may c) may not d) mustn't

14. When I was at school we _____ write long exercises and learn a lot of grammar rules by heart.

a) must b) had to c) could d) might

15. _____ I ride your bicycle, please, Tom?

a) may b) can c) shall d) must

16. Look at this aeroplane! It has just fallen from the sky! Oh, no! It _____.

a) exploded b) was exploding c) is going to explode d) explode

17. – Are you going on holiday this summer? – Yes, I _____ enough money.

a) was saving b) have already saved c) saved d) will save

18. I'm sure we _____ a great time at Joan's party tomorrow night.

a) had b) have c) are having d) will have

19. I have been to London _____.

a) yet b) never c) recently d) just

20. What is the plural form of the word "passer-by"?

a) passers-by b) passer-bys c) passer-bies d) passers-bys

20 points

Writing

4. Write about current changes in tourism industry.

5 points

Total 50 points

TEST 10

Reading Comprehension

1. Read the text. Then, mark the following statements as true (T) or false (F).

FOOD SERVICE

Food services are a feature of hotels. The typical modern “package hotel” includes a restaurant, a cafe shop for quicker and less expensive meals, and a bar or cocktail lounge. Many larger hotels have several restaurants, often featuring different kinds of foods, as well as different prices. Hotels provide room service — food and drink that are brought to the guest’s room. In addition, catering service is usually provided in the hotel’s recreational areas. The poolside bar and snack bar for quick food are normal part of the service at a resort hotel.

Food, in fact, may be one of the reasons why people travel. Many people go out of their way to visit France; for example, because of the gourmet meals those are served there. Similarly, the excellent restaurants of Hong Kong constitute one of its principal tourist attractions.

The range of food service in hotels and restaurants today is extensive. In the first category, there are restaurants offering the highest grade of service with a full a la carte menu. These include dishes served by the waiter from a trolley in the dining-room, and are known as guerdon service. The guerdon waiter has to cook dishes at the table.

A second type of service is silver where the menu can be either a la carte or table d’hote. In this system, the food is prepared in the kitchen and then put on to silver plates and presented to the guests in the dining-room.

A third form of table service is plate service. The waiter receives the meal already plated from the service hotplate and only has to plate it in front of the guest. Plate service is offered where speedy service is necessary.

In a fourth type of service, called self-service, a customer collects a tray from the service counter, chooses his dishes and selects the appropriate cutlery for the meal.

Today, with increasing needs for economy, many establishments usually prefer a variety of types of service. Tourist hotels, for example, frequently offer a combination

of self-service and plate service for breakfast and another combination of self-service and silver service for luncheon.

1. Food is not the reasons why people travel.
2. The excellent restaurants of Hong Kong constitute one of its principal tourist attractions.
3. Silver service includes dishes served by the waiter from a trolley in the dining-room.
4. A guerdon service is when the food is prepared in the kitchen and then put on to silver plates and presented to the guests in the dining-room.
5. Self-service is when the waiter receives the meal already plated from the service hotplate.
6. When a customer chooses his dishes and selects the appropriate cutlery for the meal is called self-service.
7. Today many establishments have different types of service.
8. Some hotels offer different combinations of service types.
9. Package hotel includes restaurants and cafes.
10. The poolside bar and snack bar are anomalous part of the service at a resort hotel.

10 points

Vocabulary Practice

2. Choose the correct answer, A, B, C or D.

1. I work as a resort rep, so I sort out any problems and do the paperwork. We have a lot of work, especially on _____ day.
A last B changeover C first D eventful
2. How can you call something new and difficult that forces you to make a lot of effort?
A shift B enquiry C challenge D promotion
3. People become worried about _____ and international terrorism.
A concerns B events C currency D security
4. I work _____. I work eight hours a day and then go home.
A daily B shifts C in a mess D on round the clock
5. People travelling to destination in a different country are participating in _____ tourism.

- A domestic B outbound C inbound D incoming
6. Sometimes I drive over to the east where you've got the dramatic coastline. It's still _____.
- A unspoiled B crowded C lively D relaxing
7. Tour operators bring together transport, transfers, accommodation and other services to make _____.
- A bulk B package holiday C incoming tour D escorted tour
8. A thing or place that draws visitors by providing something of interest or pleasure we called _____.
- A holiday B supplement C attraction D tour
9. Is it difficult to _____ people to go to Spain?
- A take B ask C organize D persuade
10. A planned route or journey is called _____.
- A bulk B direct selling C itinerary D map
11. The easiest way to _____ a holiday is through a travel agency.
- A order B book C reserve D plan
12. The procedure of booking a holiday usually involves looking through a number of glossy _____ to find a suitable holiday destination.
- A books B magazines C leaflets D brochures
13. Once you've chosen the ideal holiday spot you can enquire about tickets, length of _____ and type of accommodation available.
- A visit B visiting C staying D stay
14. We were exhausted by the time we arrived at our _____.
- A destination B incoming tour C coastline D holiday
15. There are _____ all along the south coast so we could stay at any of them.
- A brochure B attraction C resorts D rooms

15 points

Grammar Practice

3. Choose the correct answer, A, B, C or D.

1. The hole in the ozone layer _____ bigger and bigger.
a) becomes b) becamel c) is becoming d) is become
2. The flight to New York _____ at 07:00 p.m.
a) leaves b) is leaving c) will leave d) leave
3. Snakes are reptiles and they _____ eggs.
a) are laying b) lays c) were laying d) lay
4. Why are you crying? I've just read _____ book ever written.
a) the sadest b) the saddest c) sadder d) sader
5. Don't hesitate to ask me if you need any _____ information.
a) further b) father c) furthest d) more far
6. ___ Nile flows across ___ northeastern part of ___ Africa to ___ Mediterranean Sea.
a) the, -, -, the b) -, -, the, - c) the, the, -, the d) the, -, the, -
7. _____ USA is _____ fourth largest country in _____ world after _____ Russia, _____ Canada and _____ Republic of _____ China.
a) the, the, the, -, -, the, - b) the, the, the, the, the, the, the
c) the, -, the, -, -, -, - d) -, the, the, -, -, the, -
8. The door was open so I _____ and _____ in.
a) was knocking, came b) was knocking, was coming
c) knocked, was coming d) knocked, came
9. I _____ a missing file while I _____ some other documents.
a) was finding, was looking for b) found, was looking for
c) found, looked for d) finded, was looking for
10. I _____ a great idea! Why don't we launch a new range of colours?
a) had had b) have haved c) had d) have had
11. I _____ look up a lot of words in the dictionary as it was a very difficult text.
a) must b) have to c) had to d) needed
12. _____ I use your telephone, please, Mr. Black?

a) may b) shall c) must d) can

13. It is very hot here. _____ I open the window?

a) must b) shall c) will d) need

14. – Is Matthew very rich? – He _____ be. He drives a Ferrari.

a) should b) may c) can d) must

15. – Do you need any help? – Yes, I _____ open the window. It's stuck.

a) may not b) can't c) am able to d) couldn't

16. Look at the sunshine! It _____ a beautiful day.

a) was b) has been c) is going to be d) be

17. _____ a helicopter?

a) have you ever flown b) did you ever fly

c) did you flew d) have ever you flew

18. I think James _____ us tomorrow.

a) visits b) has visited c) are going to visit d) will visit

19. They have worked together _____ five years.

a) since b) for c) already d) just

20. What is the plural form of the word “forget-me-not”?

a) forgets-me-not b) forgets-mes-nots c) forget-me-nots d) forgets-me-nots

20 points

Writing

4. Write what is the best job in tourism in your opinion?

5 points

Total 50 points

Критерії оцінки
виконання тестових завдань
з дисципліни «Іноземна (англійська) мова»
студентами напряму підготовки .140103 «Туризм»

Рівень	Аналіз видів діяльності	Бали
високий	У лексичних і граматичних текстах студент демонструє чітке знання правил сполучення лексичних одиниць; знання сталих виразів та ідіом, знання основних граматичних та лексичних моделей, свідоме використання стилю і реєстру, знання конотації. Виправлення неприпустимі. Кількість допустимих помилок – нуль.	5 (відмінно)
достатній	У лексичних та граматичних текстах студент виявляє знання сталих виразів та ідіом, знання основних граматичних моделей та лексики, правила їх сполучення. Кількість власноручних виправлень не може перевищувати трьох, кількість помилок в межах трьох.	4 (добре)
середній	Студент вміє конструювати параграфи за опорами у межах вивчених тем для організації думок в єдину інтелектуальну структуру, але в його писемному мовленні мають місце помилки (не більше п'яти). У лексичних та граматичних текстах точно і відповідно вживає сталі вирази, має знання основних граматичних та лексичних моделей. Правила їх сполучення. Кількість помилок більше трьох, але в межах 7, кількість власноручних виправлень не більше п'яти.	3 (задовільно)
початковий	Студент знає основні принципи організації текстів та, проте не завжди адекватно їх використовує. Знання лексики і граматики не демонструє точності і відповідності вживання мови, немає свідомого використання стилю і реєстру, знань конотацій, бракує знань сталих виразів та ідіом, недостатнє засвоєння основних граматичних та лексичних моделей, правил сполучення лексичних одиниць. Кількість помилок понад сім.	2 (незадовільно)

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Навчальне видання

Фурт Дар'я Володимирівна

ENGLISH FOR TOURISM

Збірник тестових завдань
з дисципліни «Іноземна (англійська) мова»
для студентів напряму підготовки 6.140103 «Туризм»

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